

# How to clear your Cache

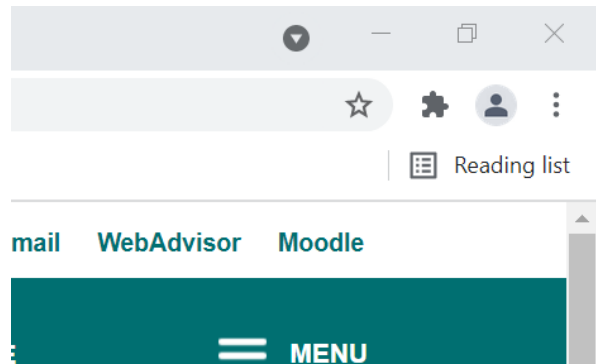
[Windows](#) | [Mac](#)

## Windows

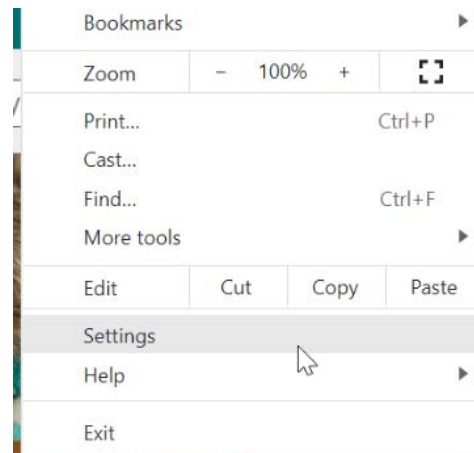
[Chrome](#) | [Edge](#) | [Firefox](#)

### Chrome

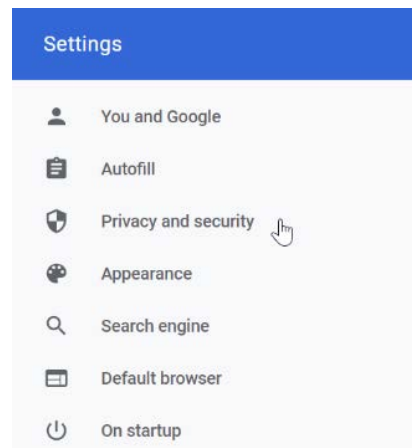
Open Chrome and click the button with three vertical dots at the top right



Click on "Settings" from the menu that opens



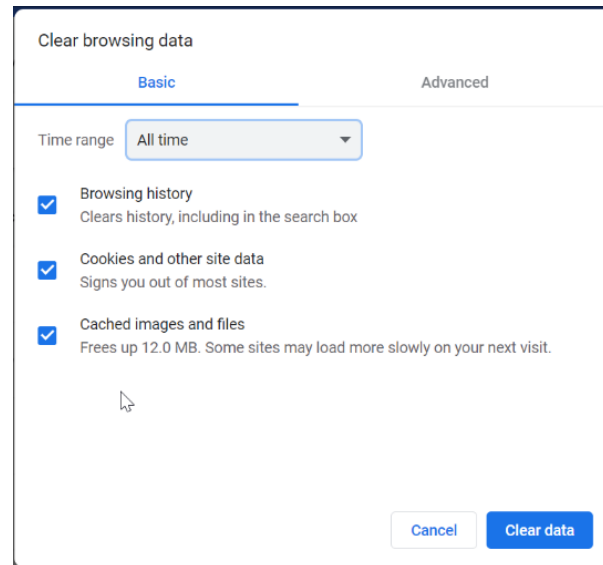
Click on "Privacy and security" on the left hand side



Click on “Clear browsing data”



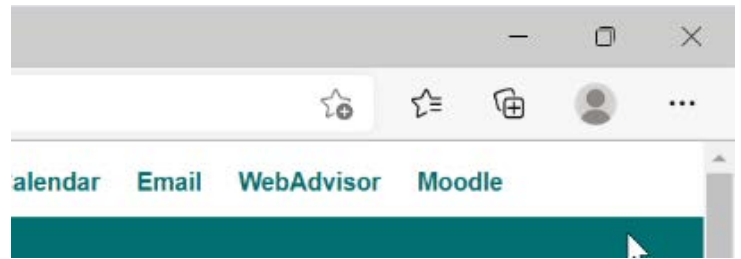
Change the dropdown selection to “All time” and click “Clear Data”



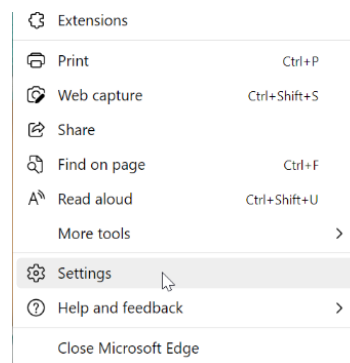
Wait for it to finish clearing,  
then close Chrome and reopen it.

# Edge

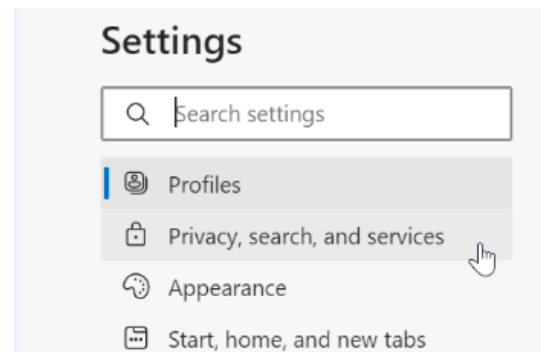
Open Edge then click the button with three dots in a horizontal line at the top right



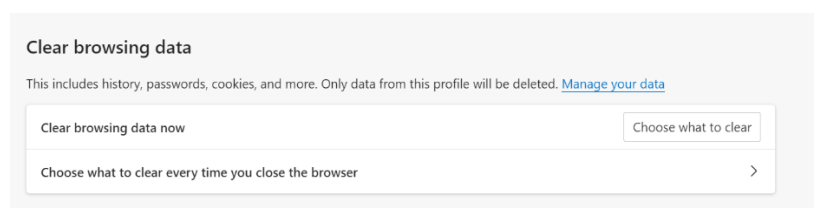
Select "Settings" from the menu



Click on "Privacy, search and services" on the left hand side

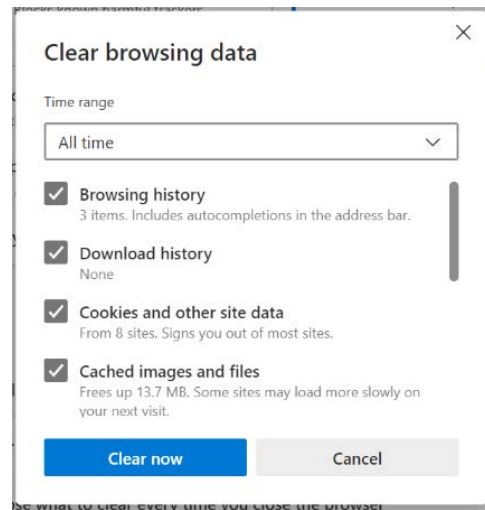


Scroll down to the "Clear browsing data" section and click "Choose what to clear"



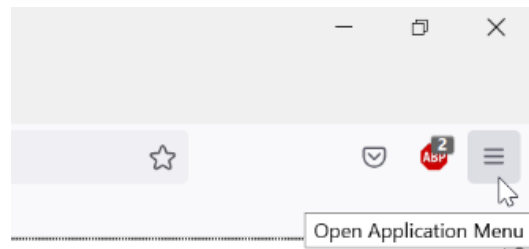
Change the drop down to “All time” and click “Clear now”

After it finishes clearing, close Edge and re-open it.

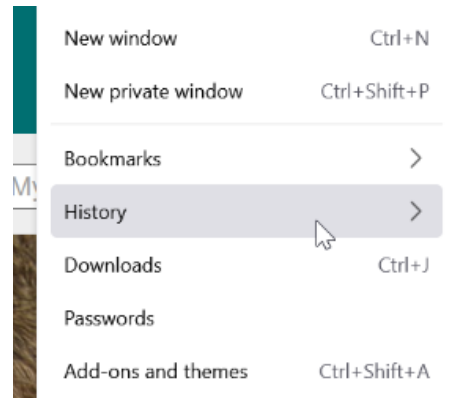


## Firefox

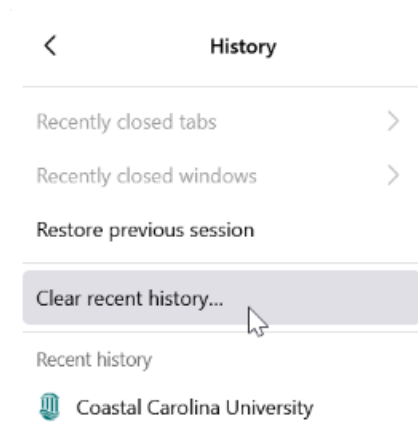
Open Firefox and click the button with three lines at the top right



Select “History” from the menu that opens

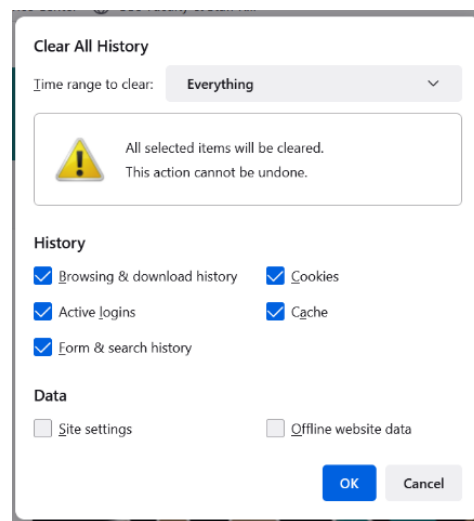


Click on “Clear recent history...” from the menu that opens



Change the drop down to “Everything” and click “OK”

After it finishes clearing, close Firefox and re-open it.

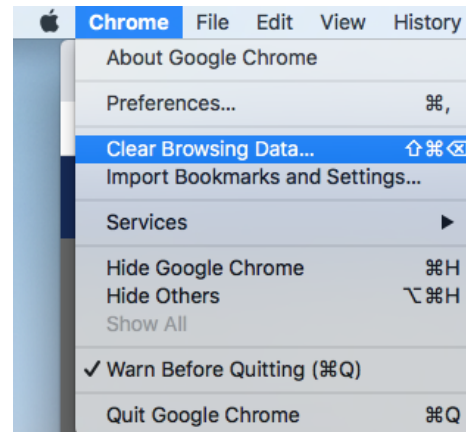


# Mac

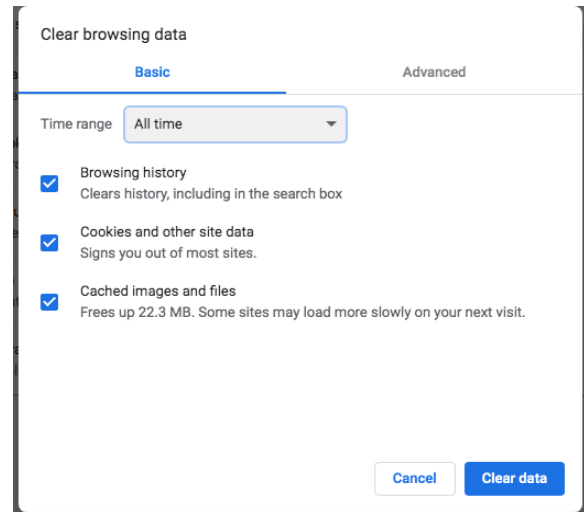
[Chrome](#) | [Safari](#) | [Firefox](#)

## Chrome

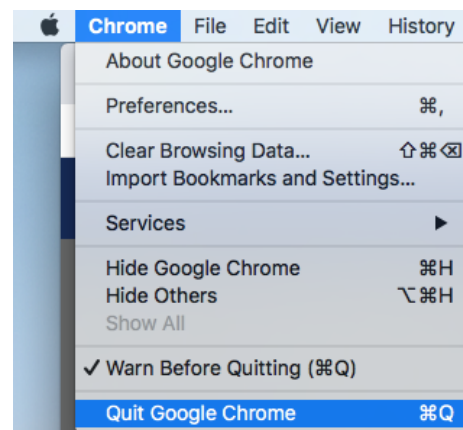
Click on Chrome from the Menu Bar and select “Clear Browsing Data...”



If the Time range is not set to “All time” click the drop down and change the setting and click “Clear Data”

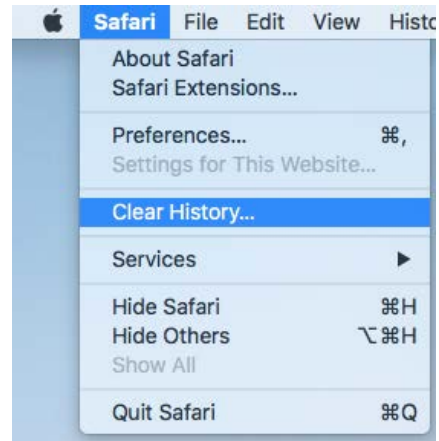


Click on Chrome from the Menu Bar and select “Quit Google Chrome”

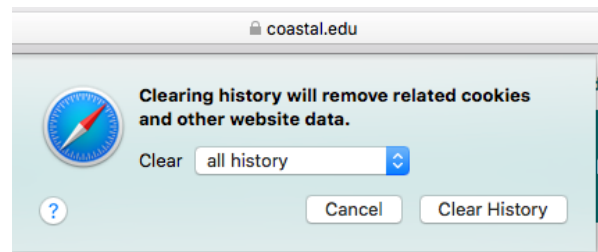


# Safari

Click on Safari from the Menu Bar  
and select “Clear History...”



If the Time range is not set to “all history”  
click the drop down and change the setting  
and click “Clear History”

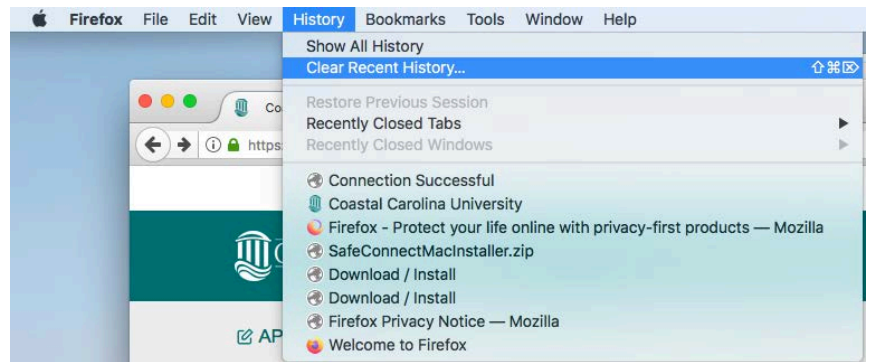


Click on Safari from the Menu Bar  
and select “Quit Safari”

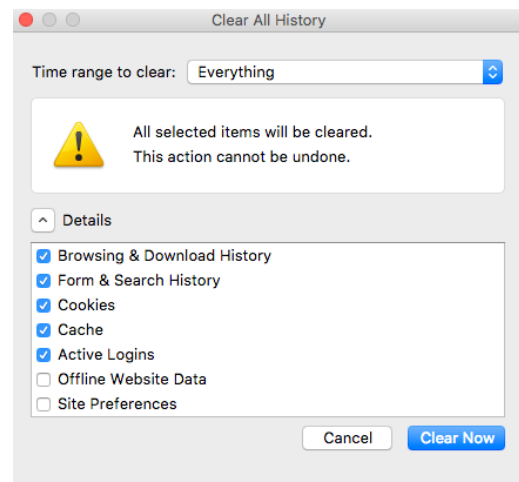


# Firefox

Click on History from the Menu Bar and select “Clear Recent History...”



If the Time range is not set to “Everything” click the drop down and change the setting and click “Clear Now”



Click on Firefox from the Menu Bar and select “Quit Firefox”

